

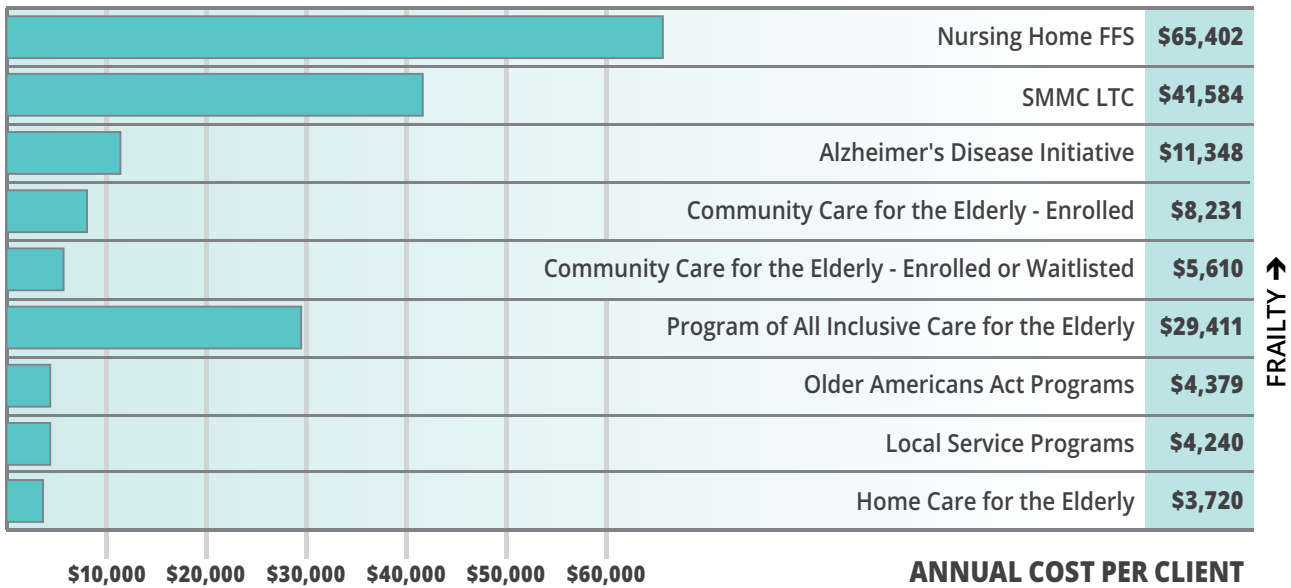
APPENDICES



Appendix 1

Cost Comparisons, Budget History, Appropriations, and ADRC Funding

Comparison of Annual Average Cost Per Client For Programs Serving Florida's Elders - SFY 2016-2017



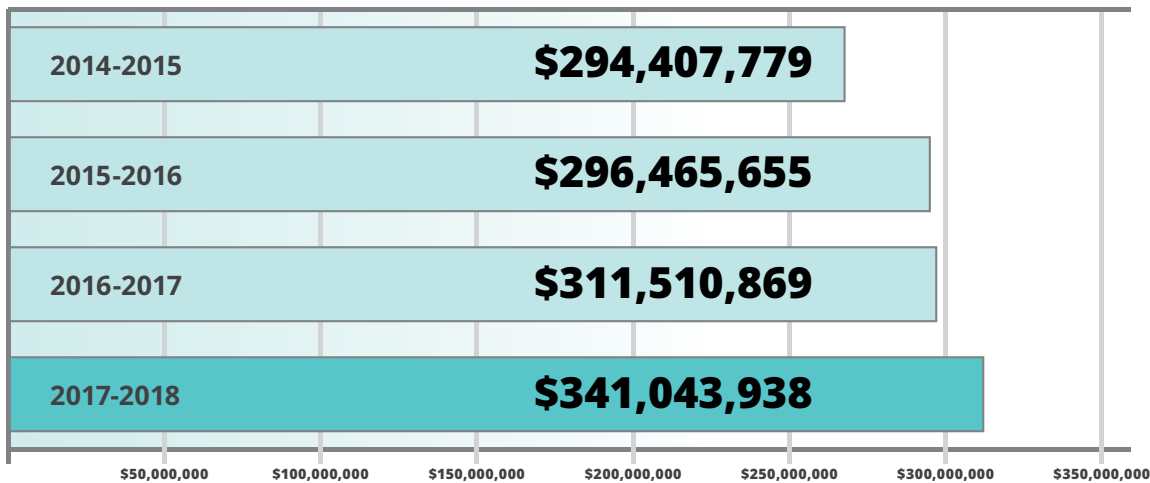
Nursing Home FFS: Includes fee-for-service nursing home claims for individuals age 60 and older

SMMC LTC: Statewide Medicaid Managed Care Long-term Care Program includes all ages; does not include incentives and/or pay-for-performance initiatives; may not include all adjustments

CCE Enrolled or Waitlisted includes individuals enrolled in CCE and individuals who were screened while waiting for services or going through the eligibility process for SMMC LTC

Source: CIRTS & FMMIS, SFY 2016-2017

Budget History



Note: Department programs and services are 95.5 percent privatized through contracts with Area Agencies on Aging and other providers. Executive Direction and Support Services represents 0.93 percent of the Department's expenditures.

Source: 2017-2018 General Appropriations Act less vetoed amounts and Department of Elder Affairs'

Appropriations - State Fiscal Year 2017-2018

General Revenue	\$144,232,043
Legislative Appropriation	
Administrative Trust Fund	\$3,499,741
Public Guardianship Services	
Indirect Earnings	
Federal Grants Trust Fund	\$120,352,938
Title III and Title VII, Older Americans Act	
Title V Senior Community Services Employment Program	
HHS Nutrition Services Incentive Program	
USDA Child and Adult Care Food Program	
Emergency Home Energy Assistance Program (EHEAP)	
Serving Health Insurance Needs of Elders (SHINE) Program	
Senior Farmers' Market Nutrition Program	
Operations and Maintenance Trust Fund	\$45,936,516
Comprehensive Assessment and Review for Long-Term Care Services (CARES)	
Medicaid Administration	
Grants and Donations Trust Fund	\$22,700
Donations	
Total	\$341,043,938

Source: 2017-2018 General Appropriations Act less vetoed amounts and Department of Elder Affairs' electronic Approved Operating Budget 2017-2018

ADRC Funding

Fiscal Year	State	Federal	Total
2008-2009	\$2,438,357	\$2,438,359	\$4,876,716
2009-2010	\$2,389,233	\$2,389,234	\$4,778,467
2010-2011	\$2,389,233	\$2,389,234	\$4,778,467
2011-2012	\$2,389,233	\$2,389,234	\$4,778,467
2012-2013	\$2,389,233	\$2,389,234	\$4,778,467
2013-2014	\$3,039,233	\$3,039,234	\$6,078,467
2014-2015	\$3,039,233	\$3,039,234	\$6,078,467
2015-2016	\$3,039,233	\$3,039,234	\$6,078,467
2016-2017	\$3,089,233	\$3,089,234	\$6,178,467
2017-2018	\$3,215,320	\$3,215,321	\$6,430,641

Appendix 2

General Eligibility Requirements for Major Programs and Services

NOTE: Eligibility requirements listed below are for general informational purposes only. Information may be subject to change, e.g., poverty guidelines and Institutional Care Program (ICP) standards are revised annually. To confirm the most current program eligibility requirements, please contact the Department of Elder Affairs. Additionally, individual program descriptions are listed in Sections B, C, D, and E of this publication.

PROGRAM	AGE	INCOME	OTHER REQUIREMENTS/ FRAILTY LEVELS
Adult Care Food Program (ACFP)	60 and older, or 18 and older with a functional disability.	Level of reimbursement per client to center is based on participant's assessed level of need in accordance with USDA's annual adjustments to Income Eligibility Guidelines.	Must reside in the home or in a "community-based" care facility. Must be enrolled in an adult care center. Center's reimbursement is based on participant's assessed level of need.
Alzheimer's Disease Initiative (ADI)	Caregivers for adults 18 and older; no requirement for Memory Disorder Clinics.	No income test; consumers are assessed a co-pay amount based on a sliding scale.	Diagnosed or suspected of having probable Alzheimer's disease or other memory disorder.
AmeriCorps	60 or older, caregivers, and veterans providing care.	N/A	Volunteers serve clients at risk of institutionalization due to chronic illness, disability, or isolation and persons with Alzheimer's Disease.
Community Care for the Elderly (CCE)	60 and older.	No income test; consumers are assessed a co-pay amount based on sliding scale.	Must be assessed as functionally impaired. Primary consideration is given to persons referred by Adult Protective Services as high risk.
Emergency Home Energy Assistance for the Elderly (EHEAP)	At least one household member age 60 or older.	Total gross household income of not more than 150 percent of the current OMB Federal Poverty Level for their household size.	Must have a heating or cooling emergency. Energy benefits will be made on behalf of household members of vulnerable populations with the highest home energy needs and the lowest household income.

PROGRAM	AGE	INCOME	OTHER REQUIREMENTS/ FRAILTY LEVELS
Home Care for the Elderly (HCE)	60 and older.	Less than Institutional Care Program (ICP) standard for income and assets.	Must be at risk of nursing home placement and have approved adult caregiver willing and able to provide or assist in arranging for care.
Older Americans Act (OAA) Programs (except Title V and VII)	60 and older; spouse under 60 and adults with disabilities may be served meals under some circumstances.	No income test.	Preference to persons with greatest economic or social needs, with particular attention to low-income, minority, and rural individuals.
Program of All-Inclusive Care for the Elderly (PACE)	55 and older.	Individuals must be eligible for Medicare or Medicaid with income and assets up to the Institutional Care Program (ICP) level. There is also a private pay option with PACE, however this is not regulated by the state.	In addition to meeting income and age requirements, individuals must live within the defined service area of the PACE Center, meet medical eligibility as determined by CARES, and be able to live safely in the community.
Respite for Elders Living in Everyday Families (RELIEF)	60 or older at risk of institutionalization not already receiving long-term services.	N/A	Volunteers serve clients at risk of institutionalization due to chronic illness, disability, or isolation and persons with Alzheimer's Disease.
Senior Community Service Employment Program (SCSEP), OAA Title V	55 and older.	Household income 125% of Federal Poverty Guidelines or less; certain exclusions apply.	Targets persons with poor employment prospects and greatest economic need.
Senior Companion (SC) Program	Volunteer: 55 and older.	Household income 200% of Federal Poverty Guidelines or less, as set forth in 42 U.S.C. 9902.	Volunteers serve clients at risk of institutionalization due to chronic illness, disability, or isolation.
Senior Farmers' Market Nutrition Program (SFMNP)	60 and older.	Household income 185% of Federal Poverty Guidelines or less.	Individuals must live in a participating county.
Serving Health Insurance Needs of Elders (SHINE) Program	Medicare beneficiaries, their representatives, family members, and caregivers.	N/A	N/A

Appendix 3

Elder Demographics and Clients Served

County	Total Population					Percent of Population Who Are Elders				
	All Ages	60+	65+	75+	85+	60+	65+	75+	85+	Minority 60+
Alachua	257,062	48,721	34,310	13,967	4,484	19.0%	13.3%	5.4%	1.7%	21.6%
Baker	26,965	5,058	3,470	1,290	301	18.8%	12.9%	4.8%	1.1%	10.6%
Bay	176,016	39,958	28,972	12,486	3,815	22.7%	16.5%	7.1%	2.2%	12.1%
Bradford	27,440	6,548	4,813	2,063	614	23.9%	17.5%	7.5%	2.2%	12.6%
Brevard	568,919	170,559	127,785	59,804	17,976	30.0%	22.5%	10.5%	3.2%	13.4%
Broward	1,854,513	408,511	293,963	130,797	45,745	22.0%	15.9%	7.1%	2.5%	41.3%
Calhoun	14,580	3,470	2,561	1,101	280	23.8%	17.6%	7.5%	1.9%	12.1%
Charlotte	170,450	77,827	62,341	29,185	8,627	45.7%	36.6%	17.1%	5.1%	7.7%
Citrus	143,054	61,381	48,672	22,536	6,460	42.9%	34.0%	15.8%	4.5%	6.5%
Clay	205,321	41,306	29,276	11,352	2,933	20.1%	14.3%	5.5%	1.4%	14.4%
Collier	350,202	122,898	98,363	46,860	13,184	35.1%	28.1%	13.4%	3.8%	11.2%
Columbia	68,566	16,920	12,286	4,968	1,330	24.7%	17.9%	7.2%	1.9%	15.0%
De Soto	35,141	8,585	6,526	2,841	689	24.4%	18.6%	8.1%	2.0%	16.5%
Dixie	16,773	5,079	3,719	1,393	306	30.3%	22.2%	8.3%	1.8%	6.6%
Duval	923,647	176,978	122,862	49,586	15,841	19.2%	13.3%	5.4%	1.7%	31.3%
Escambia	309,986	71,324	51,666	22,140	6,565	23.0%	16.7%	7.1%	2.1%	22.6%
Flagler	103,095	35,941	27,917	11,852	3,047	34.9%	27.1%	11.5%	3.0%	16.5%
Franklin	11,916	3,252	2,396	958	239	27.3%	20.1%	8.0%	2.0%	9.1%
Gadsden	48,486	11,030	7,624	2,975	756	22.7%	15.7%	6.1%	1.6%	47.3%
Gilchrist	16,848	4,621	3,394	1,407	454	27.4%	20.1%	8.4%	2.7%	3.9%
Glades	13,047	4,021	3,125	1,380	275	30.8%	24.0%	10.6%	2.1%	15.3%
Gulf	16,628	4,366	3,195	1,320	339	26.3%	19.2%	7.9%	2.0%	13.5%
Hamilton	14,665	3,495	2,481	917	222	23.8%	16.9%	6.3%	1.5%	25.7%
Hardee	27,637	5,190	3,819	1,579	452	18.8%	13.8%	5.7%	1.6%	22.9%
Hendry	38,370	6,916	5,085	2,199	617	18.0%	13.3%	5.7%	1.6%	41.6%
Hernando	179,503	62,823	49,751	23,243	6,923	35.0%	27.7%	12.9%	3.9%	10.9%
Highlands	101,531	41,713	34,015	16,793	4,988	41.1%	33.5%	16.5%	4.9%	12.6%
Hillsborough	1,352,797	251,305	179,099	74,806	22,444	18.6%	13.2%	5.5%	1.7%	33.0%
Holmes	20,003	5,282	3,946	1,673	382	26.4%	19.7%	8.4%	1.9%	5.6%
Indian River	146,410	54,313	42,728	20,961	6,937	37.1%	29.2%	14.3%	4.7%	9.1%
Jackson	50,345	12,342	8,992	3,969	1,151	24.5%	17.9%	7.9%	2.3%	21.8%
Jefferson	14,498	4,105	2,875	1,036	316	28.3%	19.8%	7.1%	2.2%	29.2%

Pages 116, 118 Source: Department of Elder Affairs 2016 estimates are based on Florida Legislature, Office of Economic and Demographic Research 2016 Final Profiles, provided November 2016; Pages 117, 119 Source: CIRTS for clients served; Department of Elder Affairs 2016 estimates, calculated September 2017, are based on Florida Legislature, Office of Economic and Demographic Research 2016 estimates, provided November 2016; and 2010-2014 American Community Survey, Special Tabulation on Aging, www.agid.acl.gov/DataFiles/ACS2014; Alzheimer's Disease 65+ : Department of Elder Affairs calculations based on Florida Population data and Alzheimer's by Age in 2017 Alzheimer's Disease Facts and Figures report, www.alz.org/documents_custom/facts_2017/statesheet_florida.pdf?type=interior_map&facts=undefined&facts=facts

County	Percent of Population Who Are Elders				Clients Served			
	Below Poverty Level 60+	Alzheimer's Disease 65+	Living Alone 60+	60+ With Self-Care Disabilities	ADI	CCE	HCE	Community Nursing Home Beds Per 1,000 (75+)
Alachua	10.7%	12.7%	26.7%	7.1%	92	351	42	69.3
Baker	10.2%	11.0%	19.0%	5.5%	6	86	12	145.7
Bay	9.6%	13.0%	23.4%	6.9%	46	174	43	68.4
Bradford	15.9%	12.9%	26.6%	9.1%	8	63	11	116.3
Brevard	8.3%	13.8%	24.5%	5.9%	104	900	29	44.1
Broward	12.9%	13.8%	26.4%	7.5%	334	3,564	297	33.2
Calhoun	13.4%	12.4%	27.3%	15.4%	5	26	3	223.5
Charlotte	7.1%	13.7%	21.1%	4.9%	26	364	34	38.4
Citrus	9.0%	13.5%	22.1%	5.4%	45	374	32	48.0
Clay	6.8%	11.6%	19.0%	6.1%	23	366	31	91.0
Collier	7.2%	13.7%	20.0%	3.9%	95	436	26	16.1
Columbia	9.4%	12.0%	23.5%	8.0%	8	185	25	61.4
De Soto	13.5%	12.4%	23.2%	8.7%	9	100	12	41.5
Dixie	12.5%	11.0%	23.4%	12.4%	3	77	10	43.1
Duval	10.6%	12.6%	26.7%	7.5%	67	2,525	81	79.0
Escambia	8.5%	12.9%	25.8%	7.1%	23	519	16	76.2
Flagler	9.6%	12.3%	16.1%	4.0%	15	340	9	20.2
Franklin	12.4%	11.8%	27.1%	11.0%	3	21	6	94.0
Gadsden	16.2%	11.6%	25.6%	7.2%	6	29	14	40.3
Gilchrist	12.3%	12.8%	22.1%	11.7%	4	48	5	142.8
Glades	13.2%	12.0%	17.9%	3.2%	6	48	12	0.0
Gulf	10.1%	12.1%	19.7%	10.1%	3	28	5	90.9
Hamilton	17.6%	11.1%	27.7%	10.5%	4	41	19	65.5
Hardee	21.9%	12.4%	21.4%	10.2%	2	98	15	65.9
Hendry	14.7%	12.8%	24.2%	7.4%	9	158	26	112.8
Hernando	7.7%	13.7%	22.2%	6.1%	51	449	45	28.4
Highlands	11.4%	14.3%	22.4%	6.2%	26	528	20	35.6
Hillsborough	11.8%	12.7%	24.0%	7.7%	118	3,393	142	50.0
Holmes	15.8%	12.0%	26.1%	12.1%	5	33	5	107.6
Indian River	8.0%	14.6%	24.6%	5.8%	11	468	11	26.0
Jackson	13.1%	13.1%	26.5%	9.6%	6	46	10	136.1
Jefferson	6.4%	11.5%	24.3%	5.8%	6	25	4	151.6

County	Total Population					Percent of Population Who Are Elders				
	All Ages	60+	65+	75+	85+	60+	65+	75+	85+	Minority 60+
Lafayette	8,621	1,696	1,236	517	130	19.7%	14.3%	6.0%	1.5%	6.0%
Lake	323,985	105,646	82,475	37,358	10,228	32.6%	25.5%	11.5%	3.2%	12.6%
Lee	680,539	221,072	171,538	73,452	19,791	32.5%	25.2%	10.8%	2.9%	11.4%
Leon	287,671	50,549	35,104	13,455	4,164	17.6%	12.2%	4.7%	1.4%	25.0%
Levy	40,553	12,224	8,961	3,540	787	30.1%	22.1%	8.7%	1.9%	11.2%
Liberty	8,736	1,492	1,027	406	96	17.1%	11.8%	4.7%	1.1%	12.0%
Madison	19,238	4,921	3,564	1,463	436	25.6%	18.5%	7.6%	2.3%	30.8%
Manatee	357,591	117,215	90,497	40,916	12,174	32.8%	25.3%	11.4%	3.4%	9.4%
Marion	345,749	122,870	97,052	43,849	11,721	35.5%	28.1%	12.7%	3.4%	13.3%
Martin	150,870	56,287	44,264	21,903	7,292	37.3%	29.3%	14.5%	4.8%	5.3%
Miami-Dade	2,700,794	568,098	419,289	196,842	59,379	21.0%	15.5%	7.3%	2.2%	83.2%
Monroe	76,047	23,055	16,219	5,791	1,455	30.3%	21.3%	7.6%	1.9%	17.7%
Nassau	77,841	21,771	15,758	5,974	1,471	28.0%	20.2%	7.7%	1.9%	7.5%
Okaloosa	192,925	42,656	30,853	13,524	3,637	22.1%	16.0%	7.0%	1.9%	12.8%
Okeechobee	40,806	9,821	7,425	3,309	858	24.0%	18.2%	8.1%	2.1%	12.7%
Orange	1,280,387	207,329	143,406	59,974	17,253	16.2%	11.2%	4.5%	1.3%	44.1%
Osceola	322,862	58,087	40,978	16,059	4,277	18.0%	12.7%	5.0%	1.3%	49.6%
Palm Beach	1,391,741	410,058	320,404	161,737	58,534	29.5%	23.0%	11.6%	4.2%	18.8%
Pasco	495,868	144,352	111,006	49,688	15,035	29.1%	22.4%	10.0%	3.0%	9.5%
Pinellas	954,569	301,032	226,843	104,927	35,173	31.5%	23.8%	11.0%	3.7%	11.1%
Polk	646,989	169,671	128,310	55,156	14,560	26.2%	19.8%	8.5%	2.3%	19.1%
Putnam	72,972	20,877	15,385	6,472	1,808	28.6%	21.1%	8.9%	2.5%	13.9%
St Johns	220,257	55,611	40,480	16,473	5,120	25.2%	18.4%	7.5%	2.3%	8.6%
St Lucie	292,826	81,758	62,313	28,205	8,220	27.9%	21.3%	9.6%	2.8%	20.7%
Santa Rosa	167,009	34,970	24,637	9,626	2,295	20.9%	14.8%	5.8%	1.4%	8.2%
Sarasota	399,538	166,989	134,496	66,868	21,442	41.8%	33.7%	16.7%	5.4%	6.2%
Seminole	449,124	91,178	64,573	27,037	8,838	20.3%	14.4%	6.0%	2.0%	23.4%
Sumter	118,577	71,587	60,962	25,218	4,362	60.4%	51.4%	21.3%	3.7%	2.9%
Suwannee	44,349	11,960	9,058	4,011	1,161	27.0%	20.4%	9.0%	2.6%	10.2%
Taylor	22,478	5,880	4,319	1,711	371	26.2%	19.2%	7.6%	1.6%	13.3%
Union	15,887	3,050	1,900	630	131	19.2%	12.0%	4.0%	0.8%	19.1%
Volusia	517,411	159,703	120,112	53,700	17,327	30.9%	23.2%	10.4%	3.3%	13.6%
Wakulla	31,559	6,046	4,125	1,451	340	19.1%	13.1%	4.6%	1.1%	11.8%
Walton	62,943	16,030	11,476	4,360	1,159	25.5%	18.2%	6.9%	1.8%	9.0%
Washington	24,888	5,821	4,249	1,656	393	23.4%	17.1%	6.7%	1.6%	11.2%
Florida	20,148,654	5,157,191	3,866,316	1,734,701	530,111	25.6%	19.2%	8.6%	2.6%	26.6%

County	Percent of Population Who Are Elders				Clients Served			
	Below Poverty Level 60+	Alzheimer's Disease 65+	Living Alone 60+	60+ With Self-Care Disabilities	ADI	CCE	HCE	Community Nursing Home Beds Per 1,000 (75+)
Lafayette	16.4%	12.2%	28.4%	13.4%	1	20	2	116.0
Lake	7.8%	13.1%	20.1%	5.3%	44	611	63	39.8
Lee	7.7%	12.6%	20.5%	5.1%	61	1,096	44	27.6
Leon	8.4%	12.0%	26.9%	5.0%	23	60	27	55.3
Levy	11.5%	11.4%	24.4%	8.9%	14	130	20	33.9
Liberty	11.9%	11.5%	24.1%	10.3%	2	20	5	0.0
Madison	14.9%	12.5%	23.8%	9.4%	3	21	5	162.7
Manatee	7.9%	13.4%	22.4%	4.6%	48	712	46	33.8
Marion	9.5%	13.0%	21.3%	6.4%	39	655	56	31.5
Martin	6.0%	14.8%	25.1%	4.4%	39	405	29	36.3
Miami-Dade	20.8%	13.8%	19.4%	8.9%	307	6,323	625	43.0
Monroe	11.2%	10.9%	23.8%	4.8%	35	110	21	41.4
Nassau	8.4%	11.3%	19.9%	6.7%	8	183	14	40.2
Okaloosa	6.0%	12.8%	22.5%	6.6%	19	138	18	66.5
Okeechobee	16.6%	12.8%	22.2%	9.1%	6	149	19	54.4
Orange	10.8%	12.3%	21.3%	6.2%	184	1,661	54	71.1
Osceola	11.8%	11.8%	17.0%	8.4%	10	565	1	67.3
Palm Beach	9.5%	15.4%	26.7%	6.1%	307	3,940	91	37.3
Pasco	9.2%	13.3%	24.3%	5.6%	267	1,373	26	39.0
Pinellas	9.9%	14.1%	31.0%	6.4%	556	2,282	41	74.7
Polk	10.1%	12.5%	21.4%	5.8%	71	1,924	102	53.6
Putnam	13.9%	12.5%	24.8%	6.1%	10	154	31	52.1
St Johns	7.2%	12.5%	22.9%	4.8%	12	395	13	32.6
St Lucie	9.7%	13.3%	22.6%	6.0%	76	898	44	37.2
Santa Rosa	6.9%	11.5%	19.6%	6.0%	11	179	3	42.6
Sarasota	6.9%	14.6%	25.0%	4.2%	54	662	34	44.5
Seminole	8.3%	13.0%	21.1%	6.4%	68	487	18	45.6
Sumter	5.8%	11.2%	15.6%	3.1%	20	173	19	9.9
Suwannee	14.7%	13.1%	23.8%	7.8%	14	119	27	100.0
Taylor	8.7%	11.3%	16.9%	10.9%	1	14	4	70.1
Union	12.3%	10.0%	26.7%	12.7%	3	25	4	0.0
Volusia	9.3%	13.6%	25.0%	6.6%	74	1,507	53	59.6
Wakulla	9.7%	10.6%	26.4%	8.6%	2	14	3	82.7
Walton	10.5%	11.5%	26.3%	7.5%	9	62	9	63.5
Washington	12.7%	11.4%	24.2%	10.3%	5	36	4	108.7
Florida	10.8%	13.4%	23.4%	6.5%	2,677	38,590	2,824	46.4

Appendix 4

Customer Assessment Profiles by Priority Level

The Department of Elder Affairs assesses applicants into one of five priority levels based on their need for home and community-based services. Priority level 1 is the lowest level of need and level 5 is the highest. In addition, clients may be placed in three special high-risk categories: Adult Protective Services (APS) referrals, elders identified as being at

imminent risk of nursing home placement, and individuals aging out of the Department of Children and Families (DCF) services. The Department's prioritization policy requires service agencies to provide services in the following order of priority: APS high-risk, imminent-risk, aging out, priority level 5, level 4, level 3, level 2, and then level 1.

CLIENT ASSESSMENT PROFILES BY PRIORITY RANK	PRIORITY RANK			
	1 and 2	3	4	5
Number of ADLs with which help is required	1-2	3	4	5
Number of IADLs with which help is required	5	6	7	7-8
Percent with dementia or cognitive impairment	31%	42%	51%	57%
Percent self-assessed in poor health	26%	46%	58%	70%
Percent of caregivers in crisis	2%	25%	52%	70%

NOTE: ADLs include bathing, dressing, eating, toileting, transferring, and walking. IADLs include heavy chores, light housekeeping, using the telephone, managing money, preparing meals, shopping, managing medication, and using transportation.

Source: CIRT (Client Information and Registration Tracking System), SFY 2015-2016

Appendix 5

Acronyms and Abbreviations

AAA	Area Agency on Aging	DCCI	Dementia Care and Cure Initiative
ACCESS	Automated Community Connection to Economic Self-Sufficiency	DCF	Department of Children and Families
ACFP	Adult Care Food Program	DEO	Department of Economic Opportunity
ACL	Administration for Community Living (U.S. Department of Health and Human Services)	DOEA	Department of Elder Affairs
ADI	Alzheimer’s Disease Initiative	EHEAP	Emergency Home Energy Assistance for the Elderly Program
ADL	Activities of Daily Living	FFY	Federal Fiscal Year
ADRC	Aging and Disability Resource Center	FMMIS	Florida Medicaid Management Information System
ADRD	Alzheimer’s Disease and Related Disorders/Dementias	HCBS	Home and Community-Based Services
AHCA	Agency for Health Care Administration	HCE	Home Care for the Elderly
ALF	Assisted Living Facility	HH	Home Health
APS	Adult Protective Services	IADL	Instrumental Activities of Daily Living
ARRA	American Recovery and Reinvestment Act	ICP	Institutional Care Program
CARES	Comprehensive Assessment and Review for Long-Term Care Services	ICSP	Independent Consumer Support Program
CCE	Community Care for the Elderly	IFAS	Institute of Food and Agricultural Science
CFAL	Communities for a Lifetime	LIHEAP	Low-Income Home Energy Assistance Program
CIRTS	Client Information and Registration Tracking System	LSP	Local Services Programs
CMS	Centers for Medicare & Medicaid Services	LTCOP	Long-Term Care Ombudsman Program
COA	County Council on Aging	MCO	Managed Care Organization
CY	Calendar Year	MDC	Memory Disorder Clinic
DACS	Department of Agriculture and Consumer Services	MIPPA	Medicare Improvements for Patients & Providers Act
		MMA	Managed Medical Assistance

NAPIS	National Aging Program Information Systems	SCSEP	Senior Community Service Employment Program
NH	Nursing in Home (?)	SFMNP	Senior Farmers' Market Nutrition Program
NSIP	Nutrition Services Incentive Program	SHINE	Serving Health Insurance Needs of Elders
OAA	Older Americans Act	SHIP	State Health Insurance Assistance Program
OPPG	Office of Public and Professional Guardians	SMMC LTC	Statewide Medicaid Managed Care Long-term Care
PACE	Program of All-Inclusive Care for the Elderly	SSA	Social Security Administration
PCM	Person-Centered Monitoring	USDA	United States Department of Agriculture
PII	Performance Improvement & Innovation	USHHS	United States Department of Health and Human Services
PSA	Planning and Service Area	WIC	Women, Infants, and Children
RELIEF	Respite for Elders Living in Everyday Families		
SCP	Senior Companion Program		



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