SOUTH CENTRAL DISTRICT
SOUTH CENTRAL COUNCIL MEETING MINUTES
2/14/2019

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
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<tr>
<th>Name</th>
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<tr>
<td>Owen Bailey</td>
<td>☒</td>
<td>Lee Earls</td>
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<td>Linette Geisel</td>
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<td>Wanda Harrison</td>
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<td>Donna Holden</td>
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<td>Jeff Miars</td>
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<td>Orrin Schaal</td>
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<td>Doris Thews</td>
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<td>Terre Anne Lindstamer</td>
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<td>Samantha Kotz</td>
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GUEST(S)
- Laura Stephan, Adult Protective Investigations Supervisor (APIS), Department of Children and Families (DCF)
- Heslune Boatwright, AFCH Provider
- Jackie McGordon, AFCH Provider
- Melissa Nieves, Administrator, Scott Lake Health and Rehabilitation Center
- Pamela Rawlinson, Director of Nursing, Scott Lake Health and Rehabilitation Center
- Ashley Roberts, Executive Director, Brookdale Oakbridge
- Rainy Senia, Administrator, Bartow Center
- Laurie Schoepe, Winter Haven FACT Team
- Matt Thompson, Administrator, Manor & Villa at Carpenters

OPEN SESSION
- Called to order at 1:00 p.m. Quorum Established: ☒ Yes ☐ No
- Welcome was extended to all present. Minutes Approved: ☒ Yes ☐ No (11/8/2018)

UPDATES/REPORTS
- Council Chair – Doris Thews
  - Requested introductions from all present.
- District Ombudsman Manager - Terre Anne Lindstamer
  - Ombudsmen were asked to sign their travel and turn in their activity reports.
  - Ombudsmen were reminded to complete a Resident Visit or an Annual Assessment at each assigned facility by March 31, 2019.
  - New Ombudsman posters are coming very soon.
  - Council currently has 6 active Certified Ombudsmen plus an Ombudsman transferring from West Central District and one Ombudsman in training.
  - The next Open Session Council meeting will be held Thursday, May 9, 2019 at 1:00 p.m.
Continue to check emails for CE courses. The next Ombudsman Corner is Thursday, February 21 at 11:00 a.m. Everyone is welcome to “attend” this free webinar.

Ombudsman of the Year nominations are due today.

When visiting your assigned facilities, double check that the phone numbers posted are actual working numbers.

Update emergency contact cell phone numbers each time there is a change in administrator or executive director.

Reminder to not bypass the resident when working a case investigation.

When in need of a Spanish interpreter, our Regional Assistant can be used or the DOEA has a contract with Propio.

- **State Council Representative** - Wanda Harrison
  - Requested that Ombudsmen contact her with any issues or concerns they would like brought before the State Council. Next meeting is Friday, March 15 at 1:30 p.m.

**TRAINING**
- Laurie Schoepe from the Winter Haven F.A.C.T. (Florida Assertive Community Treatment) Team provided a summary of their services. Questions and answers followed.

**ANNOUNCEMENTS**
- None

**PUBLIC COMMENTS**
- None

**ADJOURNMENT**
- Open Session adjourned at 1:50 p.m.

**CLOSED SESSION**
This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).
- Called to order at 2:03 p.m.
- Confidential information and cases were discussed during the closed session.
  Adjourned at 3:19 p.m.