SOUTH CENTRAL DISTRICT
SOUTH CENTRAL COUNCIL MEETING MINUTES
11/8/2018

OMBUDSMAN PROGRAM REPRESENTATIVES

<table>
<thead>
<tr>
<th>Name</th>
<th>Present</th>
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<tbody>
<tr>
<td>Lillian Bahamonde</td>
<td>☒</td>
<td>Owen Bailey</td>
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<td>Lee Earls</td>
<td>☒</td>
<td>Linette Geisel</td>
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<td>Wanda Harrison</td>
<td>☒</td>
<td>Donna Holden</td>
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<tr>
<td>Jeff Miars</td>
<td>☐</td>
<td>Doris Thews</td>
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<td>Terre Anne Lindstamer</td>
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<td>Samantha Kotz</td>
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GUEST(S)

- Laura Stephan, Adult Protective Investigations Supervisor (APIS), Department of Children and Families (DCF)
- Maritza Rivera, Guest

OPEN SESSION

- Called to order at 1:05 p.m.
- Welcome was extended to all present.
- Quorum Established: ☒ Yes ☐ No
- Minutes Approved: ☒ Yes ☐ No (8/9/2018)

UPDATES/REPORTS

- **Council Chair - Lee Earls**
  - Thanked Council members for their expression of sympathy at the passing of his mother.
  - Requested introductions from all present.
- **District Ombudsman Manager - Terre Anne Lindstamer**
  - Ombudsmen were asked to sign their travel and turn in their activity reports.
  - Ombudsmen were reminded to complete a Resident Visit or an Annual Assessment at each assigned facility before December 31, 2018.
  - Council currently has 8 Certified Ombudsmen.
  - The next Open Session Council meeting will be held Thursday, February 14, 2018 at 1:00 p.m.
  - Recognition of Donna Holden for 1 year of service to the Florida Ombudsman Program and for being a Veteran.
  - Other members of the Council were recognized for various advocacy successes.
  - Thank you extended to Lee Earls, Lillian Bahamonde and Wanda Harrison for assisting with resident interviews of evacuees from north Florida due to Hurricane Michael.
  - LTCOP office closed Monday, November 12 in observance of Veterans Day.
  - December Closed Session meeting will be moved up one week to Thursday, December 6, 2018.
State Council Representative - Wanda Harrison
  - Ombudsmen were each provided a copy of the new Florida Resident Council Handbook to review and were informed that it is also available on the LTCOP website.
  - State Council’s Ombudsman Survey Summary will be distributed and reviewed during the Closed Session today.

ANNOUNCEMENTS
- Council members voted for District Council Chair and unanimously elected Ms. Doris Thews.

PUBLIC COMMENTS
- Doris Thews welcomed her guest Maritza Rivera.

ADJOURNMENT
- Open Session adjourned at 1:50 p.m.

CLOSED SESSION
This portion of the meeting is confidential and closed to the public (§400.0077(2), F.S.).
- Called to order at 2:05 p.m.
- Confidential information and cases were discussed during the closed session.
- Adjourned at 3:10 p.m.