



# CARES Field Offices

by Region and PSA (*Planning and Service Area*)

## CENTRAL OFFICE

4040 Esplanade Way  
 Tallahassee, FL 32399-7000  
 850-414-2000  
 Fax 850-414-2141  
 E-mail Inquiries:  
[information@elderaffairs.org](mailto:information@elderaffairs.org)

# CARES FIELD OFFICES BY REGION AND PSA *(Planning and Service Area)*

## REGION 1

### PSA 1

1101 Gulf Breeze Parkway  
Quietwater Business Park, Suite 331  
Gulf Breeze, FL 32561  
850-916-6700  
General/Referral Fax: 844-807-0657  
Counties Served: Escambia,  
Santa Rosa, Okaloosa, Walton

### PSA 2A

Forest Park Office Center  
278 Forest Park Circle  
Panama City, FL 32405  
850-747-5840  
General/Referral Fax: 844-877-4156  
Counties Served: Holmes,  
Washington, Bay, Jackson,  
Calhoun, Gulf

### PSA 2B

4040 Esplanade Way, Suite 380  
Tallahassee, FL 32399  
850-414-9803  
General/Referral Fax: 850-296-0402  
Counties Served: Gadsden,  
Liberty, Franklin, Leon, Wakulla,  
Jefferson, Madison, Taylor

### PSA 3A

14101 US Hwy 441, Suite 400  
Alachua, FL 32615  
386-418-6430  
General/Referral Fax: 844-315-7381  
Counties Served: Hamilton,  
Suwanee, Lafayette, Dixie,  
Columbia, Gilchrist, Levy, Union,  
Bradford, Alachua, Putnam

## REGION 2

### PSA 3B

1515 E. Silver Springs Blvd., Suite 203  
Ocala, FL 34470  
352-620-3457  
General Fax: 877-319-8080  
MCO Referral Fax: 844-793-9446  
Counties Served: Marion, Citrus,  
Hernando, Sumter, Lake

### PSA 4A

4161 Carmichael Ave., Suite 101  
Jacksonville, FL 32207  
904-391-3920  
General Fax: 833-223-2444  
MCO Referral Fax: 844-273-4546  
Counties Served: Baker,  
Nassua, Duval, Clay, St, Johns

### PSA 4B

210 North Palmetto Ave., Suite 408  
Daytona Beach, FL 32114  
386-238-4946  
General Fax: 844-824-3610  
MCO Referral Fax: 844-315-5484  
Counties Served: Flagler, Volusia

### PSA 7A

400 W. Robinson St.  
South Tower, Suite 709  
Orlando, FL 32801  
407-540-3865  
General Fax: 407-245-0672  
Counties Served: Seminole, Orange

### PSA 7B

1970 Michigan Ave., Bldg. C-2  
Cocoa, FL 32922  
321-690-6445  
General Fax: 321-614-3572  
Counties Served: Osceola, Brevard

## REGION 3

### PSA 5

11351 Ulmerton Road, Suite 303  
Largo, FL 33778  
727-588-6882  
General/MCO-PACE  
Referral Fax: 727-835-8650  
ICP Referrals Fax: 877-345-9730  
Counties Served: Pasco, Pinellas

### PSA 6A

701 W. Fletcher Ave., Suite D  
Tampa, FL 33612  
813- 631-5300  
General Fax: 877-348-8680  
MCO Referral Fax: 844-793-9448  
Counties Served:  
Hillsborough, Manatee

### PSA 6B

200 North Kentucky Ave., Suite 302  
Lakeland, FL 33801  
863-680-5584  
General Fax: 863-274-3747  
MCO Referral Fax: 833-223-2439  
Counties Served: Polk,  
Hardee, Highlands

### PSA 8

2295 Victoria Ave., Suite 153  
Fort Myers, FL 33901  
239-338-2571  
General Fax: 877-320-3931  
MCO Referral Fax: 877-349-0991  
Counties Served: Sarasota,  
De Soto, Charlotte, Lee,  
Glades, Hendry, Collier

## REGION 4

### PSA 9A

4400 N. Congress, Ave., Suite 102  
West Palm Beach, FL 33407  
561-840-3150  
General Fax: 561-246-6606  
MCO Referral Fax: 844-315-3596  
Counties Served: Palm Beach

### PSA 9B

337 North 4th Street, Suite E  
Fort Pierce, FL 34950  
772-460-3692  
General Fax: 877-346-1769  
MCO Referral Fax: 877-320-1355  
Counties Served: Okeechobee,  
Indian River, St. Lucie, Martin

### PSA 10

8333 West McNab Road, Suite 235  
Tamarac, FL 33321  
954-597-2240  
General Fax: 954-278-3197  
MCO Referral Fax: 844-876-6763  
County Served: Broward

### PSA 11

9495 Sunset Dr., Suite B-100  
Miami, FL 33173  
305-270-6535  
General Fax: 786-899-2297  
MCO Referral Fax: 877-919-8716  
MCO Referral Fax: 888-605-5692  
Counties Served: Monroe,  
Miami-Dade

#### **EFFECTIVE JANUARY 1, 2019 for PASRR Level I and Level II**

Level I screenings will be completed through KEPRO'S online portal and Level II PASRR requests will be directed to KEPRO at <https://portal.kepro.com> Please contact KEPRO at 866-880-4080 or visit <http://floridapasrr.kepro.com>. KEPRO may also be reached by fax at 866-677-4776.